

Privacy Policy

Contact us

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Our Commitment

Your privacy is important to us. Stand Underwriting Pty Ltd is committed to protecting your privacy in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles. This privacy statement provides information about the personal information that Stand Underwriting Pty Ltd collects, and the ways in which we use this personal information.

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Why do we collect your information?

We may need to collect personal information from you so that we can provide you with the insurance services you are seeking from us.

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Collection of Personal Information

Stand Underwriting Pty Ltd may collect and use the following kinds of personal information:

- * information about your use of this website;
- * information that you provide for the purpose of registering with the website;
- * information that you provide for the purpose of subscribing to the insurance services;
- * information collected through brokers or directly from you; and
- * any other information that you send to Stand Underwriting Pty Ltd.

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Use of Personal Information

Stand Underwriting Pty Ltd may use your personal information to:

- * arrange insurance and provide a claims service;
- * send to you statements and invoices;
- * collect payments from you; and
- * send you marketing communications.

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Disclosure of Personal Information

Where Stand Underwriting Pty Ltd discloses your personal information to its agents or partners for the purposes referred to in section 4, the agent or partner in question will be obligated to use that personal information in accordance with the terms of this privacy statement.

In addition to the disclosures reasonably necessary for the purposes identified above, Stand Underwriting Pty Ltd may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend its legal rights.

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Telephone Call Recording

Stand Underwriting Pty Ltd may record incoming and/or outgoing telephone calls for training and verification purposes, including dispute resolution and compliance monitoring. Where we have recorded a telephone call, we can provide you with a copy or transcript of your telephone call at your request and where it is reasonable and lawful to do so. All recordings will be retained for 30 days before being destroyed.

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Securing Your Data

Stand Underwriting Pty Ltd will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information. Stand Underwriting Pty Ltd will store all the personal information you provide. Information relating to electronic transactions entered into via this website will be protected by encryption technology.

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Cookies

You can browse this website (www.standunderwriting.com.au) (“the Site”) without having to tell us who you are or revealing any personal information whatsoever. We may use various technologies to passively collect information from you while you are visiting our Site. We may log non-personally identifiable general statistical information such as domain name, Internet Protocol (IP) address, and browser type. For example, we may use “cookies” – sets of information assigned to you by our web server when you visit the Site – only for maintaining information between pages. They are not used for storing or tracking personal information about visitors to the Site. If you wish, you can set your computer to decline cookies. However, you are required to alter your browser software to do this.

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Updating This Statement

Stand Underwriting Pty Ltd may update this privacy policy from time to time by posting a new version on this website. You should check this page occasionally to ensure you are familiar with any changes.

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Other Websites

This website contains links to websites of third parties. Stand Underwriting Pty Ltd is not responsible for the privacy policies or practices of any third party.

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Contact Stand Underwriting Pty Ltd

If you have any questions about this privacy policy or our treatment of your personal information, please write to us:

- * by submitting our contact form on this website; or
- * by mail to GPO Box 1426, Brisbane QLD 4001

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Your Insurer's Commitment

Liberty Specialty Markets is a trading name of Liberty Mutual Insurance Company, Australia Branch (ABN 61 086 083 605) incorporated in Massachusetts, USA (the liability of members is limited) (Liberty). It is a member of Boston-based Liberty Mutual Group. Liberty Australia's head office contact details are:

Address: Locked Bag 18, Royal Exchange NSW 1225, Australia

Phone: +61 2 8298 5800

Liberty is bound by the Privacy Act 1988 (Cth) and its associated Australian Privacy Principles when it collects and handles your personal information.

Liberty collects personal information, including from insurance brokers, in order to provide its services and products, manage claims and for purposes ancillary to its business. Liberty passes it to third parties involved in this process such as Liberty's related companies, reinsurers, agents, loss adjusters and other service providers. We may store your information with third party cloud or other types of networked or electronic storage providers. Third parties may be located locally or overseas in the United States, Canada, United Kingdom, Singapore, Hong Kong and Malaysia. Your information may be transferred to countries without comparable privacy laws if it is reasonably necessary to provide you with the products or services you seek from Liberty. If you do not provide the personal information Liberty or other relevant third parties require to offer you specific products or services, Liberty may not be able to provide the appropriate type or level of service.

If you wish to gain access to or correct your personal information, make a privacy complaint, or if you have any query about how Liberty collects or handles your personal information please write to Liberty's Privacy Officer at the address above or by emailing: **privacy.officer.ap@libertyglobalgroup.com**. To obtain a copy of Liberty's Privacy Policy go to Liberty's website (**www.libertyspecialtymarkets.com.au**) or request a copy from Liberty's Privacy Officer.

When you give Liberty personal or sensitive information about other individuals, Liberty relies on you to provide its Privacy Notice to them. If you have not done this, you must tell Liberty before you provide the relevant data.